

## Cisco Unified Communications 500 Series

Communicate more effectively by reaching the right resource the first time. Now your small business can deploy a simple, affordable, easy-to-manage unified communications system with the industry-leading Cisco Unified Communications 500 Series for Small Business. This solution eliminates multiple servers and combines voice, data, voicemail, Automated Attendant, video, security, and wireless capabilities. It also integrates with existing desktop applications such as calendar, e-mail, and customer relationship management (CRM) programs. The easy-to-manage solution supports up to 50 users in flexible deployment models based on your needs.

[View the Video Data Sheet \(5:08 min\)](#)

The solution includes:

- From 8 to 104 IP phone stations
  - From 4 to 12 analog trunks or 2 to 6 Basic Rate Interface (BRI) digital trunks
  - Optional one or two T1/E1 voice interface (Primary Rate Interface [PRI] and channel associated signaling [CAS])
  - Integrated voicemail
  - Automated attendant
  - Integrated business productivity applications
  - Integrated security
  - Music on hold
  - Integrated wireless on select models
- Simple system configuration and management
- Call processing capability is included and enabled via Cisco Unified Communications Manager Express. Automated attendant and integrated voicemail are included and enabled via Cisco Unity Express software.

It is expandable by adding the Cisco Catalyst Express 520 Series companion switches. These fixed-configuration, 8- and 24-port switches with embedded security are preconfigured to work with the Cisco Unified Communications 500 Series for Small Business.

Cisco Unified Communications 500 Series for Small Business and the Cisco Catalyst Express 520 are integral parts of the Cisco Smart Business Communications System, a complete system of voice, data, video, and wireless networking products for small businesses. This system provides companies with a new way to communicate, enabling secure access to information anytime and anywhere, while helping people to work together more efficiently and effectively.

Understand more about this product portfolio and how it can help solve your business challenges.

[Cisco Smart Business Communications System \(PDF - 170 KB\)](#) Cisco Smart Business Communications System components:

- Cisco Unified Communications 500 Series for Small Business
- Cisco Unified IP Phones 7900 Series
- Cisco SPA500 Series IP Phones
- Cisco AP 500 Series Wireless Access Points
- Cisco ESW 500 Series Switches
- Cisco 520 Series Secure Router
- Cisco Configuration Assistant